# Sun StorEdge™ N8600 Filer Just the Facts



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# Positioning



Figure 1. Sun StorEdge™ N8600 filer in two-cabinet configuration

## Introduction

The Sun StorEdge<sup>™</sup> N8600 filer is the top-of-the-line product in the Sun StorEdge N8000 filer series of network-attached storage (NAS) appliances. The Sun StorEdge N8000 filer products are factory-integrated bundles of proven hardware and software that provide a complete file server solution and allow customers to quickly add storage to their network.

Ideal for rapidly changing storage environments that require high performance, easy management, and scalability, the Sun StorEdge N8600 filer's low price and simple installation make it easy and cost-effective for service providers and enterprises to implement.

The Sun StorEdge N8600 filer is based on proven Sun<sup>™</sup> technology with a history of uptime and reliability: the Sun Enterprise<sup>™</sup> 4500 server and Sun StorEdge T3 array for the enterprise. The flexible system scales either vertically or horizontally in a "pay-as-you-grow" architecture. A customer can add more filers to a network or add more storage to a filer. The Sun StorEdge N8600 filer scales from 1 TB to over 10 TB.

## **Product Family Placement**

The Sun StorEdge N8600 filer is the high-end product in Sun's filer family.

The Sun StorEdge N8400 filer is the mid-range offering in the Sun StorEdge N8000 filer family. Scaling from 1 TB to 4 TB, it is geared toward enterprises with significant capacity requirements that demand high performance. The Sun StorEdge N8400 filer's built-in redundancy and availability features make it ideal for a datacenter environment.



The Sun StorEdge N8200 filer is the entry-level product in the Sun StorEdge N8000 filer family. It provides fast, easy access from 200 GB to over 800 GB of storage. Its flexible architecture allows more storage to be added to the filer or more filers to be added to a network.

## **Key Messages**

- As the pioneer of the network file system (NFS), Sun was one of the first providers of NAS solutions. Previously, customers had to build their own Sun server/storage-based NAS solutions or look to other vendors for NAS. The Sun StorEdge N8000 filer series provides Sun customers with one of the first turnkey NAS solutions based on proven Sun hardware and software. With this growing product line, Sun is positioned to be a key provider of NAS appliances.
- The Sun StorEdge N8000 products provide outstanding performance density (NFS ops/RU), performance/price (NFS ops/\$), and capacity density (GB/RU).
- Sun's products are the only NAS appliances backed by Sun's world-class service and support organization. That, in addition to the account attention provided by Sun's dedicated storage sales team, give customers a single source for end-to-end solutions.

## **Product Availability**

The Sun StorEdge N8600 filer is currently available.

## **Target Users**

Customer	Key Features to Highlight
CEOs seeking to maximize employee productivity and bring products to market faster	• Companies are able to bring products/services to market faster when groups are able to quickly share information using the Sun StorEdge N8600 filer.
CIOs concerned with reducing total cost of operations and maintaining high availability	<ul> <li>The Sun StorEdge N8600 filer provides a high-performance, highly reliable solution to a company's file serving needs.</li> <li>The flexible architecture of the Sun StorEdge N8600 filer means that customers can add more storage to a filer or more filers to a network without bringing down the system.</li> <li>Easy scalability reduces network administration costs and protects the existing storage investment.</li> </ul>
IT managers and department managers who require ease of installation and ease of management to help reduce administration costs	<ul> <li>The Sun StorEdge N8600 filer is pre-configured to provide easy installation.</li> <li>In addition to the streamlined CLI, the flexibility of the browser-based management interface helps enable IT managers to reduce administrative costs.</li> <li>The filer centralizes network storage, making it easier to set backup policies and administer backup procedures.</li> </ul>

## **Target Markets**

The target market is existing Sun customers who require NAS. These customers may currently use Network Appliance products, but, more likely, have been building their own dedicated file servers using Sun servers (and possibly non-Sun storage). While their IT staffs are very knowledgeable about Solaris<sup>™</sup>



Operating Environment and are fully capable of building a high-performance filer using Sun products, they seek an appliance-like solution that they can deploy within minutes. They may already utilize products from other NAS vendors (NetApp, EMC, Auspex), but would readily employ a NAS solution from Sun.



## **Market Value Proposition**

The Sun StorEdge<sup>™</sup> N8000 filer series provides Sun customers with one of the first turnkey NAS solutions based on proven Sun hardware and software, from the company that pioneered the NFS protocol. Previously, customers have had to build their own Sun<sup>™</sup> server/storage-based NAS solutions or look to other vendors for NAS.

The Sun StorEdge N8600 filer is an economically priced, easy-to-implement solution for rapidly changing storage requirements that require high performance, easy management, and scalability. It integrates easily into a customer's network using a standard network connection. The pre-configured system can be installed in minutes without impacting data availability. The Sun StorEdge N8600 filer's low price and simple installation make it easy for service providers and enterprises to implement. In addition, the system offers the NAS market excellent performance, providing users with rapid access to data. In fitting with Sun's network storage approach, the Sun StorEdge N8600 filer scales in a modular fashion, either vertically or horizontally.

The system's low entry cost helps enable customers to get started with a minimal initial investment. The "pay-as-you-grow" architecture and simple expandability make it easy and cost effective to increase capacity over time. The system's scalability helps enable customers to scale an existing system to accommodate high-end storage requirements, thereby extending the life of their original investment. In addition, the easy administration of the Sun StorEdge N8600 filer means that less time is spent managing the storage.



## **Technology Overview**

The Sun StorEdge<sup>™</sup> N8600 filer is based on the Sun Enterprise<sup>™</sup> 4500 server and Sun StorEdge T3 array for the enterprise (T3AES). A brief overview of the technology of these products is provided below. For more detailed information, refer to the Just The Facts documents for each product (Sun Enterprise 3500–6500 server = #83501; Sun StorEdge T3 array = #112864).

#### UltraSPARC<sup>™</sup> Processor

The Sun Enterprise 4500 server is a shared-memory, multitasking system built around the UltraSPARC<sup>™</sup> multiprocessor. The Sun Enterprise 4500 server used in the Sun StorEdge N8600 filer uses eight 450-MHz UltraSPARC processors.

#### System Bus Technology

The enhanced Gigaplane<sup>™</sup> system bus on the Sun Enterprise 4500 server runs at a rate of up to 100 MHz. This enables support for the 450-MHz/4-MB UltraSPARC processor without changing the processor-to-Gigaplane speed ratio. The maximum throughput is 3.2 GB/sec. at 100 MHz.

#### **Dynamic Reconfiguration (DR)**

Dynamic reconfiguration (DR) is the ability to alter the configuration of a running system by bringing components online or taking them offline without disrupting system operation or requiring a system reboot. With the availability of dynamic reconfiguration, system boards can be logically and physically included into the system configuration, or logically deactivated and removed while the system is running.

#### Alternate Pathing (AP)

Alternate pathing (AP) is an extension of dynamic reconfiguration. It allows dynamic reconfiguration of the I/O boards without disrupting the network or external storage connection. Alternate pathing increases overall system availability by maintaining crucial network and storage access for mission-critical environments.

#### Switched-Loop Architecture

Sun's switched-loop architecture is at the heart of the Sun StorEdge T3 array's ability to scale performance linearly as capacity grows. Traditional SCSI and Fibre Channel arrays typically consist of one or more controllers connected to one or more disk trays by dual Fibre Channel loops. In a bandwidth-intensive application, for example, a traditional array's two internal disk loops could be completely saturated with just two disk trays delivering data concurrently. Additional capacity would not increase performance.

The Sun StorEdge T3 array employs a radically different architecture to connect its disks to the controller functions. Sun has overlaid the concept of a Fibre Channel switched fabric on the loop architecture used to connect the disks to the controllers. This allows for the ability to segment the disk interconnect loops on a tray-by-tray basis into smaller dedicated sub-loops that can all operate independently and concurrently without interference. This function is under control of the Sun StorEdge



T3 array controllers and is managed dynamically in order to help optimize performance and deliver complete failover data access.

The Sun StorEdge T3 enterprise array used in the Sun StorEdge N8600 filer consists of two controller units, which segment one set of redundant loops into two dedicated data loops—one per controller—so that each controller's data accesses can proceed without interference from the other controller. The second loop is not segmented and is used to transfer mirrored cache writes between the controllers, again without interfering with either controller's disk accesses.

#### Lightning-Fast RAID 5

The Sun StorEdge T3 array is designed for outstanding Fibre Channel RAID 5 performance. The system employs a revolutionary hardware-pipelined, XOR engine (pXOR) that operates, and can calculate parity data, at the full internal data bus speed of the array. This helps reduce the requirement for cache memory accesses, which serves as a bottleneck in most RAID 5 arrays.



## Sun Enterprise™ 4500 Server

The Sun Enterprise<sup>™</sup> 4500 server is a compact midrange server with tremendous computing power that delivers mission-critical availability, making the server a safe, versatile investment for growing businesses. Highlights of the Sun Enterprise 4500 server utilized in the Sun StorEdge<sup>™</sup> N8600 filer include the following:

- Advanced availability features help maximize application uptime, with the ability to reconfigure and repair system components while the server remains on-line.
- Delivers eight processors in a small package.



Figure 2. Architecture of the Sun Enterprise 4500 server

The Sun Enterprise 4500 server is designed around a centerplane, with system slots in both the front and rear. Each slot can accommodate either a CPU/memory, I/O, or disk board with some limitations. Almost any combination of boards is allowed, as long as the required minimum of one CPU/memory board and one I/O board is met.



## System Bus

The system bus for the Sun Enterprise 4500 server is the Gigaplane<sup>™</sup> system bus, a packet-switched bus. This bus has a split-transaction design with separate buses for address and data. This design provides a faster transfer rate than system buses that have the same paths for address and data.

The enhanced Gigaplane system bus on the Sun Enterprise 4500 server runs at a rate of up to 100 MHz. This enables support for the 450-MHz/4-MB UltraSPARC<sup>™</sup> processor without changing the processor-to-Gigaplane speed ratio. The maximum throughput is 3.2 GB/sec. at 100 MHz.

The Ultra<sup>™</sup> port architecture (UPA) bus is used as an intermediate bus connecting CPU/memory boards and I/O boards to the Gigaplane bus. The UPA bus also runs at the same speed as the Gigaplane system us, with a peak throughput of 1.55 GB/sec. at 100 MHz.

#### **System Enclosure**

Features of the system enclosure include the following:

- Inside the enclosure is an eight-slot card cage for CPU/memory, I/O, or disk boards, allowing four boards to be installed from the front of the cabinet and four boards from the rear. Typically, the I/O boards and disk boards are installed from the rear for ease of cabling. The Sun Enterprise 4500 server used in the Sun StorEdge N8600 filer includes four CPU/memory boards, two I/O boards, and one disk board.
- In the card cage, next to the board slots, are slots for the power/cooling modules. Four power/cooling modules are installed in the Sun Enterprise 4500 server used in the Sun StorEdge N8600 filer, two from the front and two from the rear. Power/cooling modules must be installed adjacent to CPU/memory, I/O, and disk boards.
- The peripheral power supply is located at the top rear of the card cage.
- The SunCD<sup>™</sup> 32 drive is located at the upper left front of the enclosure. Next to the SunCD 32 is a slot for an optional half-height tape device. The tape device can be a 4-mm, 8-mm, or .25-inch tape drive. Next to the slot for the optional tape device are the key switch and system LEDs.
- The clock board is located in the card cage below the peripheral power supply. The clock board has its own slot and does not use one of the either board slots for the CPU/memory, I/O, or disk boards.

#### **CPU/Memory Board**

CPU/memory boards connect to the Gigaplane bus. On the CPU/memory boards, the Ultra port architecture (UPA) bus connects the Gigaplane bus to the two UltraSPARC processor modules and two memory banks.

- The CPU/memory board has two banks of 60-ns, 3.3-V memory modules. Each memory bank consists of eight memory modules. The Sun Enterprise 4500 server used in the Sun StorEdge N8600 filer use 1-GB (8 x 128-MB memory modules) memory options.
- Each CPU/memory board supports 2 GB of memory.
- The CPU/memory boards have temperature sensors located under the UltraSPARC modules that control the fan speed in the adjacent power/cooling module.
- With a system design that supports multiple CPU/memory boards, a failure of a single UltraSPARC module or memory module results in a temporary interruption of system operation while the system reboots itself around the failed component.



#### **Memory Subsystem**

The memory in the Sun Enterprise 4500 server is located on the CPU/memory boards. 2 GB of RAM is installed on each CPU/memory board used in the Sun Enterprise 4500 server in the Sun StorEdge N8600 filer configuration. The memory subsystem in the Sun Enterprise 4500 server is designed to offer fast, reliable data access.

#### I/O Boards

The Sun Enterprise 4500 server can be a PCI- or SBus-only system; the server used in the Sun StorEdge N8600 filer configuration uses SBus exclusively.

The SBus I/O boards provide 100 MB/sec. Fibre Channel arbitrated loop (FC-AL) connectivity.

Features of the SBus I/O board include the following:

- Runs at up to 100-MHz Gigaplane speed (option number 2612A)
- One on-board, 10/100 Mb/sec. Ethernet port (twisted pair and MII connector)
- One 20 MB/sec. fast/wide SCSI-2 port
- Three 64-bit SBus slots running at 25 MHz
- Two 64-bit SBus channels, offering a peak throughput of 400 MB/sec.

#### **Dynamic Reconfiguration**

Dynamic reconfiguration is the ability to alter the configuration of a running system by bringing components online or taking them offline without disrupting system operation or requiring a system reboot. With the availability of dynamic reconfiguration, system boards can be logically and physically included in the system configuration, or logically deactivated and removed while the system is running.

This is particularly useful in mission-critical environments if a system board has failed and needs to be replaced or if new system boards need to be added to the system for additional performance and capacity.

Dynamic reconfiguration includes:

- Dynamic attach: Logically (rather than physically) including I/O boards and CPU/memory boards into the system configuration and making them available for use without rebooting the system. For example, both I/O boards and CPU/memory boards can be installed and logically attached while the system is online.
- Dynamic detach: Logically (rather than physically) removing components from a configuration, including taking the components offline and powering them down, thus making them ready for physical removal.

#### **Alternate Pathing**

Alternate pathing (AP) is an extension of dynamic reconfiguration that enhances network and external storage availability. It allows dynamic reconfiguration of the I/O boards without disrupting the network or external storage connection. For example, assume that the active Ethernet connection resides on an I/O board that needs to be removed from the system. Removal of the I/O board means that the Ethernet controller must be taken offline, however that would disconnect the network access. Alternate pathing provides the ability to switch the logical Ethernet connection to another, stand-by Ethernet controller residing on a different I/O board, thereby enabling the I/O board with the original Ethernet connection to be removed without any disruption to the network connection.



## Technical Facts Summary—Sun Enterprise 4500 Server

- The server used in the Sun StorEdge N8600 filer is configured with eight UltraSPARC processors.
- The Gigaplane system bus delivers a throughput rate of 3.2 GB/sec. when running at 100 MHz (when using the 450-MHz processors in the Sun Enterprise 4500 server).
- CPU/memory boards are hot-pluggable.
- The SBus I/O board with FC-AL has three SBus slots, two empty FC-AL sockets, one fast/wide SCSI port, and one 10/100 Mb/sec. Ethernet port. This board has two SBus channels.
- I/O boards are hot-swappable with the alternate pathing (AP) and dynamic reconfiguration (DR) software.
- The 8.4-GB disk board contains two 4.2-GB, 7200-rpm, fast/wide SCSI-2 disk drives.
- This server supports redundant, hot-swappable power/cooling modules.

Below is a feature summary for the Sun Enterprise 4500 server used in the Sun StorEdge N8600 filer.

Feature		Specifications	
Processor			
•	Number of processors	One to 14 (8 are standard and supported in the Sun StorEdge N8600 filer)	
•	Architecture	Superscalar SPARC <sup>™</sup> Version 9, UltraSPARC	
•	Cache per processor	Primary: 16-KB instruction, and 16-KB data on chip Secondary: 4- or 8-MB external cache	
•	CPU interface	One to fourteen 128-bit Ultra port architecture (UPA) slots	
•	System interconnect	Gigaplane interconnect, 3.2 GB/sec. at 100 MHz	
Sy	stem Boards		
•	Number of boards	Maximum of eight boards per system; minimum configuration requires one to four CPU/memory boards and one to two I/O boards	
•	CPU/memory board	Holds up to two processors and 16 memory DIMMs	
•	SBus I/O board	Offers two SBus channels, three SBus slots, SunFastEthernet <sup>™</sup> , Fast/Wide SCSI-2, two FC-AL sockets	
Main Memory		1-GB to 8-GB memory capacity per system. Memory expansion options: 1-GB and 2-GB memory (each a group of 8 DIMMs)	
St	andard Interfaces		
•	Serial	Two RS-232/423 ports on clock board	
•	SBus	64-bit data bus width, 25 MHz	
•	Ethernet	10/100 MB/sec twisted pair standard (10BASE-T and 100BASE-T) and/or MII transceiver per I/O board	
•	SCSI	On-board 20 MB/sec. Fast/Wide SCSI-2 (synchronous) per I/O board	
•	Fibre Channel	Two on-board sockets (100 MB/sec full duplex) per SBus I/O boards (not used or supported on N8500)	
M	ass Storage		
•	Internal disk	Two 36.4-GB disk boards, each with two SCSI disk drives, utilized as mirrored system disks	
•	Internal tape	8-mm and 4-mm tape options available	
•	DVD-ROM	DVD 10 drive standard (capable of reading CD-ROM media only)	



Feature	Specifications		
External storage	Supports over 10 TB of storage (Sun StorEdge N8000 filer arrays)		
SBus options	Sun Quad FastEthernet <sup>™</sup> , Sun Gigabit Ethernet, ATM, SCSI HBAs to connect tapes		
Power supplies	One 184-watt peripheral power supply standard. Four hot-swappable 300-watt power cooling modules (PCM) with redundant, dual-speed fans. Fully redundant power and cooling available on this system.		
Availability features	<ul> <li>Automatic system recovery</li> <li>Dynamic reconfiguration</li> <li>Alternate pathing</li> <li>CPU power control</li> <li>Redundant power and cooling</li> <li>Hot-swap power/cooling modules</li> <li>Hardware failure prediction</li> <li>Remote power control</li> <li>Modular components</li> </ul>		

## Overview—Sun StorEdge T3 Array

The Sun StorEdge T3 array's architecture begins with a basic *controller unit*. The architecture integrates disks, data cache, hardware RAID, power, cooling, uninterrupted power supply (UPS), diagnostic capabilities, and administration into a versatile, standalone component. The controller unit includes external connections to a data host (or hub or switch), and to a management network.

In the Sun StorEdge N8600 filer configuration, two controller units are paired in a *partner group* to create a configuration with redundant controllers and redundant data and management paths, allowing for cache mirroring, controller failover, and path failover capability. This array configuration uses two unit interconnect cables for connecting controller units and expansion units together. The unit interconnect cables use a proprietary connector. The unit interconnect cables may be replaced without taking the partner group offline. One cable MUST be in place at all times for the partner group to remain functional.





Figure 3. Sun StorEdge T3 array interconnect

## Technical Facts Summary—Sun StorEdge T3 Array

- Hardware RAID controller for RAID 5
- 256-MB read/write cache
- Dedicated hardware RAID 5 XOR parity engine
- Reliable single RAID controller design
- Redundant power and cooling modules
- Hot-spare disk drive

## **Reliability and Serviceability via FRUs**

In the Sun StorEdge T3 array, all active components are designed to be N+1 redundant, including disks, power supply, fans, and UPS. On the back end, loops, loop switching, diagnostics, and administration channels are also redundant. In the partner groups utilized in the Sun StorEdge N8600 filer configuration, even controllers, host channels, and external administration channels are redundant.

#### **Disk Drives**

Every Sun StorEdge T3 array used in the Sun StorEdge N8600 filer is configured with nine dual-ported Fibre Channel disks of 73-GB capacity. The disk drives are concealed by a removable front bezel that provides electromagnetic interference (EMI) shielding. Individual disk drives are not visible to the application host; rather they are configured into one RAID 5 logical volume. The ninth disk is configured as a standby drive (also known as a hot-spare drive).



## **Power Cooling Unit (PCU)**

Each Sun StorEdge T3 array's tray includes two redundant power and cooling units (PCUs). Each has an external power connection, allowing for connection to two independent power grids. There is one internal 325-watt auto-switching power supply per PCU. In case of external power failure or PCU failure, one power supply is sufficient to power the Sun StorEdge T3 array indefinitely.

#### **RAID Controller Card**

The RAID controller card provides cache, RAID management, administration, diagnostics, and external interfaces. Controller units include one controller FRU. In the Sun StorEdge N8600 filer configuration, two controller units are paired in a partner group for cache mirroring and controller redundancy.

## Data Cache

Each Sun StorEdge T3 array controller includes 256-MB SDRAM data cache. The primary purpose of the data cache in the Sun StorEdge T3 array is to provide a low-latency buffer for write data, allowing writes to be quickly acknowledged to the application host. The cache is especially crucial to RAID 5 write performance, because it can coalesce several partial-stripe writes into a single read/modify/write operation. A secondary benefit of the cache is to buffer read data, allowing for low latency on repeated reads of the same data. Adaptive cache is a key feature of the Sun StorEdge T3 array. The algorithms used for allocating, coalescing, and flushing data are automatically and dynamically adjusted based on I/O patterns. This limits the amount of cache configuration needed to be performed by the user, thus greatly simplifying administration, improving ease of use, and enabling optimal cache behavior for current I/O patterns.



The Sun StorEdge<sup>™</sup> N8600 filer is designed to be easy-to-install, easy-to-manage, high-performance, highly available, network-attached storage.

## Reliability

Overall reliability features for the Sun StorEdge N8600 filer include the following:

- Simple, elegant, centerplane bus design helps reduce the amount of bus circuitry required, increasing the MTBF of the system
- Current-sharing power circuitry in server supports redundant power capability
- · Parity-protected address and control signals help increase the integrity of these signals
- Mirrored boot drive
- Industry-standard Solaris™ Operating Environment
- Error checking and correction on array disk drives
- Skip sectors and spare cylinders on array disk drives
- Automatic sector reallocation on RAID controller
- Link redundancy chip and 8- to 10-bit encoding on FC-AL loops
- Parity on data cache
- Passive midplane (except ID signature) and temperature sensor

## Availability

Availability features for the Sun StorEdge N8600 filer include the following:

- Multiple UltraSPARC<sup>™</sup> modules, CPU/memory boards, and I/O boards provide redundancy
- Redundant power supplies and current-sharing power circuitry help keep the server running if a power supply fails
- Enhanced automatic system recovery (ASR) quickly reconfigures the system around any failed components
- Dual variable-speed fans in each power/cooling module help keep the system cool if one fan within a module fails
- Dual disk array host interfaces
- CPU power control removes an active CPU from the system configuration and powers it off if environmental sensors detect that the processor is running too hot due to a cooling problem. This is done without any interruption to running processes and without a reboot of the server.
- Dynamic reconfiguration of I/O boards and CPU/memory boards allows boards to be attached to and detached from the system online, without a reboot.
- Alternate pathing (AP) enables the network or storage connection to be moved from an active controller to a stand-by controller, thereby enabling dynamic reconfiguration of the I/O boards while preserving the network/storage connection.
- Dual Fibre Channel hubs for redundant connections to Sun StorEdge T3 array pairs and FC-AL HBAs



- Boot disk mirroring transparently maintains a mirror copy of the Sun StorEdge N8600 filer software on a second disk, and automatically uses the surviving copy of the event of a disk failure.
- Online system recovery is supplemented by the use of a hot-spare utility that automatically replaces failed RAID 5 components. This facility migrates new partitions to replace failing ones. Users continue to access the surviving copy of the data—while a new mirror is automatically generated—with no interruption of operation.
- UFS with logging enabled for speedy recovery. When coming back online after a reboot, UNIX<sup>®</sup> software typically checks file systems for integrity. Although a time-consuming process—especially on large systems—it is necessary to avoid data corruption. With the UFS logging feature, the need for this process has been eliminated. Reboots are much shorter, and a system recovery is much faster.
- Redundant power supplies with integrated UPS and dual power cords on Sun StorEdge T3 arrays
- Electrically isolated N+1 fans
- Redundant unit interconnect cards and interconnect cables
- Redundant drives (RAID), standby drives, and drive loops
- Redundant RAID controllers for automatic failover and cache mirroring (in dual-unit system)
- Redundant host interfaces (in dual-unit system)

## Serviceability

The system administrator may selectively replace unit components as needed. Serviceability features for the Sun StorEdge N8600 filer include the following:

- Modular system design in Sun Enterprise<sup>™</sup> 4500 server makes it easy to replace failed components
- Hot-swap boards make it possible to perform a reconfiguration without system interruption
- Hot-plug CPU/memory boards
- Hot-swap power/cooling modules make it easy to replace failed modules
- Low FRU count in Sun StorEdge N8000 filer arrays (three excluding drives and cables)
- All array FRUs can be hot-swapped with no tools required (except for chassis)
- Status/failure LED on every array FRU
- All array FRUs electronically identifiable
- Detection and reporting for incorrect drive position
- SNMP messaging



The Sun StorEdge<sup>™</sup> N8600 filer is only offered in rackmounted configurations.

## Sun Enterprise™ 4500 Server

#### Hardware Dimensions

Specification	U.S.	Metric
Height	13.5 in.	34 cm
Width	19.7 in.	50 cm
Depth	22 in.	56 cm
Weight, main cabinet	150 lb.	68 kg
Power cord	6 ft.	1.83 m

#### **Environmental Specifications—Operating**

Feature	Specifications	
AC Power	100 to 240 VAC, 47 to 63 Hz, 12A	
<ul><li>Temperature</li><li>Operating</li><li>Nonoperating</li></ul>	<ul> <li>5 to 40°C (41° to 104° F)</li> <li>-20 to 60°C (-4° to 140° F)</li> </ul>	
<ul><li>Relative Humidity</li><li>Operating</li><li>Nonoperating</li></ul>	<ul> <li>20 to 80% noncondensing</li> <li>5 to 93% noncondensing</li> </ul>	

## Regulations

Meets or exceeds the following requirements.

Category	Specifications
Safety	UL 1950, CSA 950, TUV EN60950, CB Scheme (Nordic Deviation)
RFI/EMI	FCC Class A, DOC Class A, EN55022 Class A, VCCI Class 1
Immunity	EN50082-1
Harmonics	EN61000-3-2



## Sun StorEdge<sup>™</sup> T3 Array

#### Dimensions

Dimensions listed are per tray. Note that the Sun StorEdge N8000 filer array (SG-FLRN8000-1027) consists of two trays.

	U.S.	Metric
Height	5.5 in.	13.97 cm
Width	17.5 in.	44.45 cm
Depth	18.5 in.	46.99 cm
Weight—max. with half-height drives	67 lb.	30.15 kg

## **Environmental Specifications**

Feature		Specifications	
Er	vironmental (operating)		
•	Temperature	5 to 35°C, maximum gradient 20 C per hour	
•	Relative Humidity	20 to 80% noncondensing, maximum gradient 10% per hour	
•	Effective Altitude	-1,000 to +10,000 feet (-305 to +3,048 meters)	
•	Vibration	0.2 gravity (g) peak, 5 to 500 Hz (swept sine); 0.0002 g <sup>2</sup> /Hz, 5 to 500 Hz (random)	
•	Shock (from any axis X, Y, Z)	4.0 g for maximum duration of 11 ms (half sinewave)	
•	Vibration (from any axis X, Y, Z)	5 to 500 Hz at 0.25 g	
Environmental (nonoperating)			
•	Temperature	-20 to 60°C, maximum gradient 20 C per hour	
•	Relative Humidity	5 to 93% noncondensing, maximum gradient 10% per hour	
•	Effective Altitude	-1,000 to +40,000 feet (-305 to 12,192 meters)	
•	Shock (from any axis X, Y, Z)	10.0 g for maximum duration of 11 ms (half sinewave)	
•	Vibration (from any axis X, Y, Z)	5 to 500 Hz at 1.0 g	



## **System Administration**

The Sun StorEdge<sup>™</sup> N8600 filer is a hardware/software integrated solution that is pre-configured for fast deployment. The system includes Sun StorEdge N8600 filer software, which is a combination of standard Sun<sup>™</sup> software, enhancements to help increase performance and restrict functionality to a level expected of an appliance solution, and a unique filer management interface (GUI and CLI) to ease administrative tasks. The Sun StorEdge N8600 filer management interface provides customers with a simple and accessible method of managing a Sun StorEdge N8600 filer that is consistent with other appliance-like solutions in the marketplace.

#### Protocols

The Sun StorEdge N8600 filer includes support for these protocols:

- NFS v2/v3 UDP and TCP
- CIFS
- Network time protocol (NTP) 3.4y
- SMTP
- Telnet
- SNMP traps
- NDMP (provided through Solstice Backup<sup>™</sup> 6.0 software)

## Software

- **Performance:** To enhance performance, Sun fine-tuned file system parameters and adjusted kernel parameters in the /etc/system file.
- **Restricted functionality:** A modified Solaris<sup>™</sup> Operating Environment restricts functionality to be more consistent with an appliance solution. The result is a system that provides minimal opportunity for user intervention and, more importantly, user error. These modifications include the following:
  - Disabling of start-up scripts found in /etc/rc2.d
  - Disabling of unneeded network services in /etc/inetd.conf and /etc/services
- Enhanced functionality: Sun added additional value by installing and configuring several pieces of standard software products including the following:
  - VERITAS Volume Manager v3.1 software mirrors the internal system disks of the Sun Enterprise<sup>™</sup> 4500 server, with built-in ability to provide administrator notification in the event of a problem with the mirrored system disks.
  - Solaris PC NetLink software version 1.2 provides CIFS support for Microsoft Windows NT and Microsoft Windows 2000 clients. The Sun StorEdge N8600 filer functions as a member server only, it does not provide authentication services in a Microsoft Windows NT environment.
  - The Solstice Backup v6.0 client is pre-installed on the Sun StorEdge N8600 filer.



• Easy administration: A browser-based administration tool simplifies the administration of the system. This tool itself does not introduce any new functionality to the system, but provides automation of various administrative processes, such as adding, changing, or deleting users, groups, hosts, and shares. In order to make this tool accessible, the Apache 1.3.9 Web server, bundled as part of Solaris 8 Operating Environment, is utilized. The administration tool is password protected and allows super-user access only. A streamlined command line interface was developed to simplify management of the system from the command line. The Solaris Operating Environment restricted shell was used to develop this interface.

## **Supported Software**

#### **Solstice Backup Software**

The Solstice Backup software provides a tightly integrated backup and storage management solution for distributed enterprise environments. It provides scalable, high-performance, lights-out data protection and management services for environments ranging from a stand-alone server to networks with hundreds of multiplatform systems and multi-gigabytes of data. This solution delivers among the best heterogeneous data protection available today and provides consistent, reliable data protection as well as comprehensive, automated storage management. This software is designed to reduce administrative overhead, improve data accessibility to users and applications, and reduce the cost of ownership.

The Solstice Backup client is provided on the Sun StorEdge N8600 filer for use in a Solstice Backup environment. The Sun StorEdge N8600 filer is not designed for use as a backup server.

#### **VERITAS NetBackup Software**

VERITAS NetBackup software provides high-performance, industrial-strength backup, archive, recovery, and space management services for UNIX<sup>®</sup> and PC clients in the large enterprise. With high-speed backup of large databases, centralized management capabilities, mainframe-class media management, and support for high-end tape drives and robotics, VERTIAS NetBackup software is specially geared for the large datacenter customer.

The VERITAS NetBackup client may be installed from the backup server onto the Sun StorEdge N8600 filer for use in a VERITAS NetBackup environment. The Sun StorEdge N8600 filer is not designed for use as a backup server.

#### Sun StorEdge Instant Image Software

Sun StorEdge Instant Image software is a point-in-time copy facility which runs on a Solaris Operating Environment application or storage server. Sun StorEdge Instant Image software helps enhance the ability of businesses to achieve non-stop business processing by capturing frequent snapshots of live data for independent read and write purposes. Sun StorEdge Instant Image software helps enable point-intime copies, or shadow volumes, to be created on a Sun StorEdge system. A shadow volume is a replicated view of data which has been frozen at a specific point in time and is used to enable a secondary application to non-disruptively access a primary application's data.

Product applications include the following:

- Backups—Enable on-line processing to continue while backup processes backup a point-in-time snapshot image of on-line data
- Data warehouse loading—Populate a data warehouse from a snapshot image of on-line data



- Application development and testing—Make a snapshot image of production data available as test data for new applications
- Data migration—Use Sun StorEdge Instant Image software to help migrate from one storage platform to another

#### Sun StorEdge Network Data Replicator (SNDR) Software

Sun StorEdge Network Data Replicator (SNDR) software is a live data replication utility that runs on Solaris Operating Environment servers. It allows businesses to replicate and protect the most important component of their investment, information, by replicating data from one site to another. The replica site can be located anywhere in the world. Using SNDR software, data is written to both primary and secondary sites simultaneously. SNDR allows data to be replicated in both synchronous and asynchronous modes over IP. Virtually any medium can be used to replicate data including ATM, ISDN, Ethernet, gigabit Ethernet, T1, and T3 lines.

Key messages include the following:

- Disaster protection, business continuance, and resilience—In case of a site disaster, data can quickly be made accessible from the remote site by following disaster recovery procedures.
- Fast recovery from unplanned disruptions—Provides businesses the capability for fast recovery from unplanned disruptions.
- Media independent, IP-based software—Provides businesses the flexibility necessary to architect sophisticated data centers for outstanding productivity. Media independent, SNDR works over ATM, ISDN, Ethernet, Gigabit Ethernet, T1, T3, and so on.
- Ease of information management and administration—SNDR can be utilized in conjunction with Sun StorEdge Instant Image software to perform management and administrative tasks such as remote backups and data migration.
- Information sharing—SNDR can be utilized in conjunction with Sun StorEdge Instant Image software to make information available for read/write purposes on the secondary site.



## **Assemble-to-order Configurations**

To provide the customer with maximum flexibility, the Sun StorEdge<sup>™</sup> N8600 filer is available as an assemble-to-order (ATO) system. All system components and options appearing on a sales order on the same line item with a Sun StorEdge N8600 filer base part are installed in that system at the factory for no additional charge.

Note: Sun StorEdge N8600 filer configurations are available rackmounted only.

Follow the configuration steps listed in the Sun StorEdge N8600 Filer Ordering Matrix, below, to prepare a complete and valid sales order.



## Sun StorEdge N8600 Filer - Ordering Matrix

STEP 1: Enter Product Family: Specify N8000-FAMILY											
STEP 2: Order Sun StorEdge N8600 Filer Base Package											
MANDATORY COMPONENTS	DESCRIPTION	VARIABLE QUANTITIES									
SG-ARY030A	Sun StorEdge 72-inch Expansion		QT	Y 1		Q	TY 2		QTY 3		3
	Cabinet/Rack. Each SG-FLRN8000- 1027R5 = 1TB. Order the correct		1			€					
	number of cabinets/racks per TB amounts wanted.	1	TB-	2TE	3	3TE	3-6T	В	7TE	3-10	ТВ
MANDATORY COMPONENTS	DESCRIPTION			FIXED QUANTITIES							
E4503-S88	Sun Enterprise 4500 Server						1				
STEP 3: Order N8000	OPTIONS:										
MANDATORY COMPONENTS	DESCRIPTION			FI	XE	DQ	UAN	тт	IES		
973A	2-Meter FC-AL Cable						2				
2612A	I/O Board						1				
9660A	Air Baffle for 72-inch Rack (used w/ server)						1				
6730A	SBus Fibre Channel HBA Boards						6				
5164A	Internal Disk Board						1				
MANDATORY COMPONENTS	DESCRIPTION		١	AR	RIA	BLE	QU	ANT	ITI	ES	
	VARIABLE QUANTITIES DEPENDENT	1	1 Rack 2 Racks		3 Racks						
	ON NO. OF RACKS ORDERED:		↓	$\downarrow \qquad \downarrow \qquad \qquad$		$\downarrow$					
6732AR5	FC-AL Hub		2		4 6			6			
6735AR5	Dual Hub Rackmount Kit		1		2			3			
9818A	Rack Door Assembly		1	1 2 3			3				
9819AR5	Rack Fan Assembly		1			2	2			3	
3858A or 3859A	International/US Power Cord either/or Depending on GEO	2 4 6									
978A	15-Meter Cables		0			2	2			4	
MANDATORY COMPONENTS	DESCRIPTION		\	/AR	RIA	BLE	QU	ANT	ITIE	ES	
SG-FLRN8000-1027R5	Sun StorEdge N8000 FC Arrays, each uses 73-GB drives and holds 1TB	1	2	3	4	5	6	7	8	9	10
MATCH UP GBIC QUAN	ITITIES AS DETAILED:	∥	$\Downarrow$	↓	∜	↓	↓	₩	↓	⇒	↓
6731A	GBICs (numbers represent 2 per Rack and 2 per FC Array)	4	6	10	12	2 14	16	20	22	24	26
STEP 4: Order N8000-SW-OPTIONS											
MANDATORY COMPONENTS	DESCRIPTION	FIXED QUANTITIES									
SG-FLRN8600	Sun StorEdge N8600 Software Suite	e 1									
STEP 5: Order Optional Components Please note there are 3 available SBus slots. The following I/O cards can be configured in any combination to a maximum of 3											
OPTIONAL COMPONENTS	DESCRIPTION	FIXED QUANTITIES									
1140A	SBus Gigabit Ethernet Card	1									
1049A	QuadFast Ethernet Card	1									



## Options

Below is a list of options available for the Sun StorEdge N8600 filer. The options are not installed as part of a Sun StorEdge N8600 filer configuration. Refer to Sun Price Book for complete options listings, configuration notes, and ordering information.

Order Number	Option Description	Maximum Number Supported	Comments
TRKIS-121-99N9	Sun Trunking 1.1 software	1	For use when QFE or multiple GBE are ordered as part of Sun StorEdge N8600 filer
INI9S-200-W999	Sun StorEdge Instant Image software	1	
BCB9S-200-W999	Sun StorEdge Network Data Replicator (SNDR) with StorEdge Instant Image software	1	



## Sun<sup>™</sup> Upgrade Allowance Program (Sun UAP)

The Sun<sup>™</sup> Upgrade Allowance Program (Sun UAP) offers customers a simple, flexible, and easy-tounderstand way of ordering desktop workstation upgrades. The Sun UAP program has a percentagebased upgrades model. This model provides a trade-in value as a percentage allowance. This percentage allowance can then be applied to the list price of a regular Sun system configuration.

Under the Sun UAP program, the percentage allowance is built into the allowance codes or part numbers (see below). These allowance codes replace the previous UG/CU marketing codes used for all desktop upgrades.

Allowance codes can be found in the Sun Price Book. Note that allowance codes apply to configured systems and **cannot be applied to X-options other than monitors**.

#### Allowance Code Numbering Scheme

Below is an example allowance code, along with a breakdown of the components.

## Allowance code = ALW-15-T-D-A21-P2

- **ALW** = Upgrade Identifier (All allowance codes start with ALW.)
- 15 = Allowance Percentage—Percentage is applied to the list price of a standard marketing part number. "15" means 15% off of list price, "08" means 8% off of list price, and so on. (Note: Any other discounts such as volume discounts should also be taken off the list price and not the net of the above.)
- **T** = Desktop Upgrade, S for Server upgrades, and D for Storage Upgrades.
- **D** = Indicates the residue group—a way of grouping system in the Sun installed base. The letters A through X are reserved for Sun systems. The letter, Z is used for competitive systems.
- A21 = Identifies the product family that the customer is purchasing.
- **P2** = Promotion code—Used for tracking corporate sponsored and other types of promotions.

#### **Upgrade Codes**

Upgrade From	Allowance Code
Sun StorEdge™ A3500 Array	ALW-15-D-A3-N86
Sun StorEdge N8400 Filer	ALW-15-D-N84-N86
Network Appliance < 1997	ALW-20-D-Z1-N86-NA
Network Appliance 1997 and newer	ALW-25-D-Z2-N86-NA
Other competitive < 1997	ALW-20-D-Z1-N86
Other competitive 1997 and newer	ALW-25-D-Z2-N86



The SunSpectrum<sup>™</sup> program is an innovative and flexible service offering that allows customers to choose the level of service best suited to their needs, ranging from mission-critical support for maximum solution availability to backup assistance for self-support customers. The SunSpectrum program provides a simple pricing structure in which a single fee covers support for an entire system, including related hardware and peripherals, the Solaris<sup>™</sup> Operating Environment software, and telephone support for Sun<sup>™</sup> software packages. Customers should check with their local Sun Enterprise Services representatives for program and feature availability in their areas.

SunSpectrum program support contracts are available both during and after the warranty program. Customers may choose to uplift the service and support agreement to meet their business needs by purchasing a SunSpectrum contract. For more information on the SunSpectrum program offerings refer to the following URL:

http://service.central/TS/ESP/SunSpectrum/Feature\_Matrix/index.html.

Program	Description		
Mission-Critical SunSpectrum Platinum <sup>™</sup> Support	Designed to support client-server, mission-critical solutions by focusing on failure prevention, rapid recovery and year round technical services planning. Support is provided 24 x 7.		
Business-Critical SunSpectrum Gold <sup>sM</sup> Support	Includes a complete package of proactive and responsive services for customers who require maximum uptime for their strategic business critical systems. Support is provided 24 x 7.		
System Coverage SunSpectrum Silver <sup>sm</sup> Support	Combines the service expertise, responsive on-site support, technical support by telephone, and SunSolve <sup>sM</sup> CD/on-line services. Support is provided 8 a.m. to 8 p.m. Mon. through Fri.		
Self-Directed SunSpectrum Bronze <sup>™</sup> Support	Provided for customers who rely primarily upon their own in-house service capabilities. Enables customers to deliver high-quality service by giving them access to UNIX <sup>®</sup> expertise, Sun-certified replacement parts, software releases and technical tools. Support is provided 8 a.m. to 5 p.m. Mon. through Fri.		

The four levels of SunSpectrum support contracts are outlined below.

## Warranty

The server and storage components of the Sun StorEdge<sup>™</sup> N8600 filer is backed by individual standard warranties. The Sun Enterprise<sup>™</sup> 4500 server standard warranty is one year with same-day onsite; the Sun StorEdge N8000 filer array standard warranty is two years with second business day onsite in the first year. SunSpectrum enterprise-level support programs are available to upgrade or extend the standard warranties.

If a Sun StorEdge N8600 filer is expanded after initial configuration with the addition of a Sun StorEdge T3 enterprise array, this array will be covered by its own standard warranty of two years with same day on-site service and 24 x 7 phone support.



# Glossary

100BASE-T	See Fast Ethernet.		
CIFS	Common Internet File System. Enhanced version of the SMB file sharing protocol for the Internet that allows Web applications to share data over the Internet and intranets; similar to WebNFS <sup>™</sup> software.		
Disk array	A subsystem that contains multiple disk drives, designed to provide performance, high availability, serviceability, or other benefits.		
Fast Ethernet	IEEE standard for 100 Mb Ethernet. This technology supports a data transfer rate of 100 megabits per second over special grade of twisted-pair wiring.		
Fault-resistant	Systems that are fault-resistant are able to withstand and recover from many types of system problems.		
Fault-tolerant	Systems that are fault-tolerant are able to withstand and recover from any system problem and offer 100 percent uptime. These systems are typically more expensive that comparable fault-resistant systems.		
FC-AL	Fibre Channel arbitrated loop, a loop topology used with Fibre Channel.		
Filer/filer server	A filer is a NAS device which has been designed solely to serve up files to the network. It consolidates storage, simplifies the management of network data, and provides consistent improved performance and increased data availability while reducing administrative complexity and operating costs. Filers are attached directly to a network to provide file-level access to data.		
	A file server has a single focus, to serve up data to the network. An application server's focus is to run user applications.		
FRU	Field replaceable unit.		
GBIC	Gigabit interface converter.		
Gigaplane™	The system bus that is used in the Sun Enterprise 4500 server. The Gigaplane bus is a packet-switched bus, capable of offering a sustained data transfer rate of 3.2 GB per second at 100 MHz.		
Hot-plug	A hot-plug component means that it is electrically safe to remove or add that component while the machine is still running. Typically, the system must be rebooted before the hot-plug component is configured into the system.		
Hot spare	A drive in an array that is held in reserve to replace any other drive that fails. Hot spares are continuously powered up and spinning. This allows the array processor to have immediate access to a functioning drive for possible reconstruction of lost data.		



Hot-swap	A hot-swap component can be installed or removed by simply pulling the component out and putting the new one in. The system will either automatically recognize the component change and configure itself as necessary or will require user interaction to configure the system; however, in neither case is a reboot required. All hot-swappable components are hot pluggable, but not all hot-pluggable components are hot-swappable.
Hub	A device for connecting fiber cables.
Latency	Latency is an expression of how much time it takes for a packet of data to get from one designated point to another on a network.
NAS	Network-attached storage. A concept of shared storage on a network. A NAS device is typically a dedicated, high-performance, high-speed communicating, single-purpose server or device.
NFS	Network file system. This is a client/server application that allows a computer user view and optionally store and update files on a remote computer as though they were on the user's own computer. NFS was developed by Sun Microsystems and has been designated a file server standard. Most UNIX <sup>®</sup> clients use NFS for remote file access.
Parity	In an array environment, data that is generated from user data and is used to regenerate user data lost due to a drive failure. Used in RAID 5.
PCI	Peripheral component interconnect. An industry-standard for connecting peripherals such as disk drives, tape drives, and other devices used in the PCs.
RAID 5	RAID level 5, or striping with distributed parity. Both data and parity are distributed across disks. No single disk can compromise the integrity of the data. RAID 5 optimizes performance, reliability and cost.
SNMP	Simple network management protocol. A simple protocol designed to allow networked entities (for example, hosts, routers) to exchange monitoring information.
Striping	Spreading or interleaving logical contiguous blocks of data across multiple independent disk spindles. Striping allows multiple disk controllers to simultaneously access data, improving performance.
Volume	A volume is a virtual disk into which a file system, DBMS, or other application can place data. A volume can physically be a single disk partition or multiple disk partitions on one or more physical disk drives. Applications that use volumes do not need to be aware of their underlying physical structure. Software handles the mapping of virtual partition addresses to physical addresses.



Collateral	Description	Purpose	Distribution	Token # or COMAC Order #	
Product Literature					
– Sun StorEdge™ N8600 Filer Just The Facts	Reference Guide (this document)	Training Sales Tool	SunWIN, Reseller Web	130175	
– Sun StorEdge N8000 Filer Series Data Sheet	Data Sheet	Sales Tool	SunWIN, Reseller Web, COMAC	129667 DE1416-0	
– Sun StorEdge N8000 Filer Series Customer Presentation	Customer Presentation with Speaker Notes	Training Sales Tool	SunWIN, Reseller Web	120157	
– Network-Attached Storage White Paper	White Paper	Training	SunWIN, Reseller Web	119836	
References					
<ul> <li>Sun StorEdge T3 Array, Just the Facts</li> </ul>	Reference Guide	Training Sales Tool	SunWIN, Reseller Web	112864	
– Sun Enterprise 4500 Server, Just the Facts	Reference Guide	Training Sales Tool	SunWIN, Reseller Web	83501	
<ul> <li>Sun StorEdge N8200 Filer, Just the Facts</li> </ul>	Reference Guide	Training Sales Tool	SunWIN, Reseller Web	120359	
<ul> <li>Sun StorEdge N8400 Filer Just The Facts</li> </ul>	Reference Guide	Training Sales Tool	SunWIN, Reseller Web	129796	
External Web Site					
– Sun StorEdge N8600 Filer Web Site	http://www.sun.com/storage/nas/N8600				
Internal Web Sites					
– Sun StorEdge N8600 Filer Web Site	http://webhome.ebay/networkstorage/products/N8600				
– Sun StorEdge N8000 Filer Family Web Site	http://webhome.ebay/networkstorage/products/N8000				

All materials are available on SunWIN except where noted otherwise.

